

LONDON GRACE PARTIES: FAQ's

VENUE & TIMING

What are the minimum and maximum number of guests the Grace Space can be hired for?

The Grace space accommodates up to 20 guests and can be reserved for groups of seven or more. And there's no hire fee!

How long can I book the Grace Space for?

We recommend a 2-3 hour stay, however do let us know if you'd like to stay for longer and we will look to reserve you additional time.

Can I view the Grace Space before booking an event?

Absolutely! Please let us know if you would like to pop by to view the space and we will arrange a suitable time.

What time does my party need to arrive?

Please make every effort arrive on time so we can welcome you, settle you in and serve your food and drink. Once everyone has enjoyed their food, the pampering begins!

What happens if any of the guests are late?

We hope you can understand that we cannot allow a late party to delay our other client's appointments. Therefore if a guest is late then please be aware the appointment may need to be shortened (e.g from gel manicure to polish manicure) or rescheduled.

Can I bring decorations for the party?

You are welcome to bring decorations to the Grace Space, but please let us know in advance so that we can arrange a suitable time for you to set up. We ask that you don't bring anything too messy (i.e. glitter and confetti) or stick anything to our walls as it removes the paint.

What type of music do you play in the Grace Space?

We play a mix of music across different decades and genres but we can assure you the tunes will get your guests in the party mood!

BOOKING & PAYMENT ARRANGEMENTS

How do I secure a booking in the Grace Space?

Step 1: To confirm availability of your party date and size, kindly email events@londongrace.co.uk

Step 2: To secure your booking, select the food & drink package for your group and buy your package using our website.

How is the payment taken?

Food & drink packages must be paid for online at www.londongrace.co.uk/product-category/party-bookings/ Select the food & drink package you would like and add the number of guests in your party. Payment must be made in advance, in one single transaction and is non-refundable. We accept Mastercard, Maestro and Visa.

Can we pay for treatments individually on the day?

Yes, treatments and any additional drinks ordered can be paid for on the day, either individually or as one total bill. However food & drink packages must be paid for in advance to secure the booking.



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FOOD & DRINK

Are there different food & drink packages available and do you cater to guests with dietary requirements?

We have a selection of food & drink package options from brunch to afternoon tea, however we are only able to provide one type of package per party. Of course we're more than happy to accommodate guests with food allergies, but please notify us in advance.

Can we order additional drinks and snacks during the event?

Yes additional drinks and snacks can be ordered at the event and paid for individually or as a total at the end of the party.

Are we able to bring any of our own food & drink?

As we're a fully licensed food and drink establishment with a delicious menu selection and stocked bar we ask parties not to bring their own food and drink. If you have something specific in mind then please let us know and we can try and provide this for you.

Can you provide a celebration cake for us?

We can order extras such as birthday cakes or personalised cupcakes in advance, please enquire when booking for a quote.

TREATMENTS

What treatments do you offer and how much do they cost?

Our treatment range starts from £9 so there is something to suit every budget. For a full list of our treatments please see www.londongrace.co.uk/services/treatments/ Please note, we schedule the number of technicians based on the pre-chosen treatments. Please let us know in advance, if anyone would like a different treatment and we will do our best to accommodate the change, but unfortunately it might not always be possible.

Are your treatments suitable for children?

Yes we do! We recommend our Slap Dash treatments for those under 10 and our Hunky Dory treatments for those under 16.

Is there anything we should know before booking our treatments?

Yes, please note that our pedicures are performed dry and we recommend bringing open toe shoes to prevent smudging.

What gel polish brand do you use?

The gel polish we use is CND Shellac.

What if one of the guests already has gel polish on?

If any guests have existing gel polish on their nails please let us know in advance so that we can add this to their appointment timing. Please inform guests with existing gel polish that there is a £9 charge for removal on hands and £11 for feet. As our treatments don't include extensions / hard gel, we are unable to remove these as we don't have the necessary equipment.

Thanks for reading - we look forward to welcoming your party in store!

The London Grace team x

